

Council of Business Affairs Report to Council of Presidents
March 11, 2025
Provided by Barbara Wills, Tallahassee State College, COBA Chair

Health Insurance Implementation

The Department of Management Services began sending regular implementation updates via email that have been very helpful. The email includes coverage file deadlines, lists of reports necessary to reconcile files and evaluate information, and timely issues with supplemental plans.

In addition, at least twelve schools have met with DMS individually to review specific data and address concerns. Most have reported it was productive. DMS is reviewing the over/under files with each school and identifying and resolving individual issues. These individual issues usually impact fewer than 20 employees. One common issue has been the timing of file review; some schools were looking at reports too early. Another common issue has been the delayed onboarding for the AFLAC plans, but DMS has worked with schools to resolve with March payrolls.

The issues are not catastrophic but are a result of implementing a new system very fast. We are confident that schools are working each payroll to clear up any issues that do exist as quickly as possible.